

VOICE

Molalla's source for news about your Cooperative and Community.

Volume Four 2009

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Running STRONG

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Letter from your Board of Directors



Dear MCC Cooperative Member,

This past year was both an exciting and challenging one for your Cooperative. We are encouraged by the progress the Co-op has made and optimistic about what 2010 has in store. A common theme throughout much of the year surrounded the economy, both how it has affected our community and how MCC has served our members with the many resources available through the Co-op.

One milestone we're specifically proud of was the completion of the fiber optic project named X-FON (Xtreme Fiber Optic Network). This improvement has given us the ability to offer an unlimited array of services, while increasing internet speeds up to five times, enhancing phone features, and improving efficiency. Fiber technology is also proven to help attract and retain businesses, a great benefit in a recovering economy.

At our reformatted July Member Appreciation Day and Annual Meeting, the Membership was able to experience one of the most tangible benefits of the Cooperative experience – Member Patronage Payout. Your Board is committed to the distribution of these member equity credits that you acquire by using MCC services. We recognized an opportunity to distribute this “patronage stimulus package” earlier than normal and bumped the payout up three months to July.

The Board has also extended a helping hand to many community outreach programs and events that our Members benefit from. In 2009 alone, MCC has made over 60 donations to local programs and events, including many for the student programs of the Molalla River School District, Molalla Youth Sports, multiple food drives benefiting the Molalla Service Center, and several city beautification and economic improvement programs.

We recognize there are always new community opportunities arising and new ways for MCC to serve the Members. We want to know about those opportunities and how the Cooperative can better meet your needs. The goals and values of Molalla Communications are driven exclusively by the Membership, so please let us know how we can better serve you. Do our current services meet your needs? Are there other kinds of services you'd like to see? What areas of support would you like to see the Co-op involved in? We value this type of feedback and utilize it to guide your Cooperative.

We want to thank the Membership for another great year and it is our sincere hope that we can improve on the progress we've made and build a better Cooperative and community in 2010.

Respectfully,

-Your MCC Cooperative Board

To provide member feedback, we recommend filling out a survey through the MCC website or while visiting our office. You are also welcome at anytime to give your Co-op a call at 503-829-1100 or drop us an email at membersupport@molalla.net.



mcc food drive

MCC's 2nd Annual Holiday Food Drive

Molalla Communications and the Molalla Service Center were pleased to be able to partner once again this winter and initiate the 2nd Annual Holiday Food Drive. Realizing that there will be an increased demand for "Christmas in the Country" food baskets this winter, MCC began rallying the Cooperative to give what they could and help provide for local families relying on the Service Center.



Volunteer, Iona Teeples, sorting various food donations at the Molalla Service Center.

Our goal was to provide the Molalla Service Center with a sustaining donation, allowing them to ensure no one leaves the Service Center hungry during the winter months. The Cooperative responded, and in addition to a \$2500 donation from MCC, our community has contributed enough funds to purchase over 105,000 pounds of food for the Service Center! Thanks to our donors, the Service Center will be able to bring hundreds of food baskets and some support to families in need this Holiday Season.

We can't thank our generous community members and local business owners enough for such charitable giving. Your donations will go a long way in supplying much needed food

for our less fortunate Co-op neighbors. The complete list of donors to the MCC Holiday Food Drive is listed below. To each contributor, Molalla Communications and the Molalla Service Center would like to extend a heart-felt THANK YOU!

LARRY & CHRISTINE ANDERSON
 ANONYMOUS DONORS
 BI-MART CORPORATION
 BRENTWOOD CORP
 CAROL BROCKART
 ELMA BRONSON
 JOHN & HAZEL BURLEY
 CALDWELL ACCEPTANCE CORP
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 WARREN & CINAMEN CHRISTMAN
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 PATRICK CONLEY
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 D&M PUMP AND HEATING INC
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 FRANK & SHARON DOUGLASS
 JACQUELYNNE & DAVID ECCLES
 FOOTHILLS COMMUNITY CHURCH
 LINDA GIVENS
 GRACE CHURCH

GRACE LUTHERAN CHURCH
 M.V. & DORIS GREIG
 JILL GROVES
 JOHN HANAUSKA, JR
 HOWARD & RUTH HEINZ
 HAROLD & NANCY HOWARD
 JANET STARNES NURSERY
 JERRY PHOENIX INSURANCE AGENCY
 JOHN GREENE CONSTRUCTION
 LINDA JOHNSON
 KIWANIS CLUB OF MOLALLA
 ALMA KRIVONEN
 HOWARD & DONNA LANEY
 FJ & CATHRYN LEDOUX
 STEVE & DONNA LOUTZENHISER
 MARYLIN & RICHARD LOVE
 HEATHER MARRI
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 SAIMA & JOHNNIE MATSON
 AGNES MCLEAN-GAYLON
 MOLALLA COMMUNICATIONS
 MOLALLA GRANGE #310
 MOLALLA MEDICAL CLINIC
 MOLALLA RIVER BMX

MOLALLA UNITED METHODIST CHURCH
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 DAWN MORGAN
 PATRICK & MAUREEN NESBITT
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 SMYRNA UNITED CHURCH OF CHRIST
 MELITTA TEAGUE
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 JANET WHITNEY

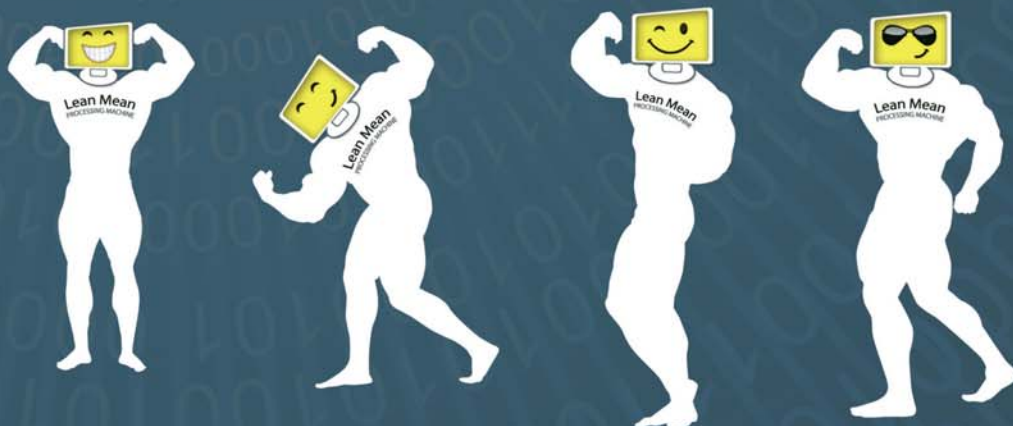
Keep your Computer Running **STRONG**

Sometimes, when we run into computer problems, it can actually be repaired through a quick fix. Oftentimes periodic maintenance can help prevent future problems from occurring. MCC Computer Repair Technician, Eric Liss, has jotted down a few easy maintenance tips to help keep your computer running strong.

- One of the main causes of computer failure is heat buildup. A couple of times a year, opening up the case and blowing all the dust out with a can of compressed air can help a lot.
- About 30% of computers experience some sort of data loss within the first 4 years. Backing up your important files, pictures, and music is a great habit to get into.
- Antivirus programs are great, but too much of a good thing isn't good anymore! Running more than one antivirus program can cause more problems than they avoid.
- Running an extra manual scan for malware once a month or so can be a good idea. Programs such as MalwareBytes, Anti-Malware from SuperAntiSpyware, can help catch things a regular antivirus can miss. You can download a program free of charge at www.molalla.com/freedownloads.
- New updates and patches for the programs on your computer come out all the time. At the very least, visiting Windows Update once a month or so can help keep your computer up-to-date.
- Spam filters are a necessity if you receive email. They sometimes get a little over-protective, though. Check your email for quarantined mail about every week or so to see if it caught something it shouldn't have. With a Molalla.net email address, go to <http://login.postini.com>.

Have Computer Related Issues or Questions?

Call MCC Computer Repair at 503.829.HELP(4357) or visit molalla.com/HELP





Have a business of any size?

Join MCC's Free Business-to-Business Network!

*"Coming together is a beginning. Keeping together is progress.
Working together is success." - Henry Ford*

One of the ways MCC supports economic development in Molalla and Mulino is through our Business-to-Business (B-to-B) Network Program. We are using the strength and resources of the Cooperative to support and benefit our local businesses.

Why Network with MCC?

- :: Free coupon advertising in our free pull-out section featured in every newsletter.
- :: Free electronic-coupons on the MCC B-to-B website (www.molalla.com/business).
- :: Don't have a website? – MCC has free dedicated web space for our network partners. We'll get you set up so you can have a web presence.
- :: Already have a website? - Cross linking websites optimizes the way people can find your business online.
- :: Free cross advertising signage.
- :: Build a stronger community through local business support.

It is free! How do I join?

- :: You must be a member of the MCC Cooperative: you must have MCC phone and/or internet service and be in good standing.
- :: Display a B-to-B cross advertising sign to show your support for our community and Cooperative.
- :: Call 503-829-1100 or email communitysupport@molalla.net for information or to get started.

*Check out the directory of Business-to-Business members
and get coupons online at www.molalla.com/business*

new website



Sneak Peek

New Website Coming Soon!



Our website is getting a **fresh new look** with benefits our Members are sure to enjoy!

A look at the inside



- Intuitive navigation with icon imagery
- Find most of what you are looking for in 3 clicks or less
- Designed to accommodate most browsers
- Lots of free antivirus programs, troubleshooting and tech support resources
- Separate community portal coming this summer with community resources, events and interactive features including:
 - Kids area with games and fun activities
 - National/Local news and video, plus RSS feeds to entertainment, sports, finance and weather
 - Links to watch your favorite shows online



Stan Bessire

Installation & Repair/Maintenance Technician

How long have you been working at Molalla Communications?

What services do you provide to our Members?

November 19th marked my 30th anniversary at Molalla Communications. What services do I provide you ask? You name it, and I guess I've done it. I have worked in the warehouse keeping supplies organized and stocked, as well as in engineering. At one point, I worked as a janitor here at MCC. Currently, my job is to splice all of the cable as well as the copper and fiber. I also work in completing all new construction and perform installs and repairs. My other responsibilities are performing maintenance on all copper and fiber, including pedestal maintenance and troubleshooting.

What makes MCC stand out in our community?

We give so much back to the community. Whether it be food drives, dinners for the needy during the holidays, Member Appreciation Day, sponsoring the Molalla Buckeroo Rodeo and many more. In a nutshell, we are a great team. Almost every team member has donated time to the help out in the community.

What has been your most memorable moment so far?

My good friend Bob (Shorty) Cunningham, who worked here for over 30 years, passed away after only being retired for a few years. His family asked me to be a pallbearer. I was very honored. All Molalla Communications' trucks were in the procession. He was a great friend and co-worker whom I will never forget.



How long have you been working at Molalla Communications?

What services do you provide to our Members?

I've been working at MCC for a little over three years, and they've been some fun years, too. I handle computer repair and installation, setup home networks, and help out with technical support calls whenever needed. Pretty much just trying to give our members the experience of someone who will go the extra mile to make things work better.

What makes MCC stand out in our community?

What really makes MCC stand out, I think, is the fact that we're part of the community. Our members are our owners, so we try to make Molalla a better place, rather than just making money. We also get great support from MCC when we do things individually for the community, it's clear how much the company and our Board want us to be involved with our members.

What has been your most memorable moment so far?

I've had a lot of memorable moments so far, but I think the one that stands out the most was a computer repair I made. The PC had been through a house fire and wasn't in the best of shape. The computer itself was gone, but stored on it were a number of photos of the owner's parents who had passed away. Being able to get back memories for someone is a lot more satisfying than removing a computer virus or fixing a grinding fan. (Oh, and if you're reading this, the rest of the office says thanks for the cookies, too!)

Eric Liss

PC Technician



**MCC is Proud to Present
the 2009 Senior Humanitarian
of the Year Award to:
Sharleen Smouse**

Sharleen was awarded this year's Senior Humanitarian of the Year Award by Molalla Communications at a luncheon December 3rd. The luncheon was held in her honor at the Molalla Senior Center, where Sharleen's many friends at the Molalla Service Center and her husband Bill attended to see her receive this award. Sharleen was given an engraved digital photo frame loaded with some of her most treasured



The Molalla Communications Board of Directors stands with the 2009 Senior Humanitarian of the Year, Sharleen Smouse at December 3rd's honorary luncheon.

photos. MCC also presented her with a \$500 check written to the charity of her choice, which she chose to donate to the Molalla Service Center and the Molalla Senior Center. Sharleen received this honor for her years of devotion to assisting patrons of the Molalla Service Center. Sharleen and her volunteer staff work very hard throughout the year making sure no one leaves the Service Center hungry. Congratulations Sharleen! All of us at Molalla Communications appreciate all of your dedicated work and contributions to the Molalla community!

molalla
community calendar

Saturday, January 30

Relay for Life of Molalla Kick-Off Party

1:30 - 3:30 PM, Foothills Community Church, 122 Grange Ave

For more information, contact Karen Morgan, Event Chair
at cmkaren1307@cs.com or 503-781-8449

February 5 - 26

MHS Share the Love Campaign

Help out local families in need by participating in Molalla High School's
events and fundraisers for Share the Love

Contact Jennie Brauckmiller to see how you can help: 503-829-2355 ext. 2726

**MCC will be closed
on Christmas and
New Year's day!**

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